The Center for Key Populations

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Center for Key Populations: Mission

- To ensure that key populations in the communities we serve have a central and cohesive focus.

- To ensure that the integration of their care is fully realized through the integral collaboration and utilization of the vast and rich resources available at CHC, including
  - World-class clinical care
  - Quality improvement
  - Training and education of the next generation to care for these populations, and
  - Research and publication to help study, improve, and transform the care they receive.

www.centerforkeypopulations.com

From Data to Action: Using Dashboards to Strengthen PrEP Engagement & Retention

PrEP at CHC

#1 Priority Immediate Engagement and Retention

Patients identified from data, outreach, referrals, clinical teams, website, community partner

Potential PrEP patient Identified

PrEP Navigator

Immediate engagement With PrEP Navigator

PrEP Navigator

Tools include the PrEP dashboard, PrEP eligibility tracker, provider/navigator reviews, community resource lists, frequent patient communication, CHC operational support.

Assessment
Provider Assignment
Care Coordination
Elimination of Barriers
On-going Case Reviews
Patient Education/Support

Routine and On-Going Evaluation and Quality Improvement Projects

Identifying Areas of Improvement

Despite the proven effectiveness of PrEP in preventing HIV, many individuals face challenges in staying engaged and retained in care.

Gaps:

- Efficient tracking client progress
- Identifying those at risk of falling out of care
- Responding quickly to missed appointments
- Medication lapses
- Patient openness in acknowledging the benefits of taking PrEP
- Lack of patient response to outreach attempts

Without clear, real-time data, the PrEP program may struggle to:

- Allocate resources effectively
- Monitor program performance
- Implement timely interventions

This leads to:

- Missed opportunities for prevention
- Reduced the impact of PrEP programs
- Disparities in outcomes among priority populations

Action Plan

Key Activity	Outcomes
Use of PrEP Tracker to document patient PrEP care coordination and monitoring.	All information documented on the PrEP tracker is obtained from our EHR systems and PrEP Dashboard, keeping documentation organized in one place, and easily available.
Bi-weekly or monthly review and cross-reference of PrEP Dashboard with PrEP Tracker for existing or new patients.	Provides another blanket of security as every patient ever prescribed PrEP is automatically added to the dashboard decreasing the likelihood for PrEP navigators to miss any continuation of care.
Pull data from PrEP Eligibility Dashboard for potential PrEP patients.	Use SOGI, STI and other criteria to identify potential PrEP patients.
Provider and PrEP Navigator Collaboration.	Build a strong work relationship between clinical staff and PrEP navigators that create an effective line of communication to better assist, support and care for our patients.

PrEP Tracker

Purpose

- Gives the team a clear, current snapshot of patients currently being supported by the PrEP Navigator to ensure seamless care

Why

- Ensures continuity of care and keeps the team aligned
- Saves time by consolidating information in one place
- Improves accountability and follow-up.

How

- Information is pulled from our EHR/PrEP Dashboard
- This information is updated daily.
- PHI is excluded from the spreadsheet to ensure confidentiality

Where

- The Excel Spreadsheet is stored in our SharePoint for team access

Tracker

	Julies PrEP Dashboard						
OVERDUE PATIENTS							
Patient ID	**Last PrEP Refill**	**Rx Quantity**	**Last HIV Screen**	**Next HIV Scree**	**Action Item**	**Date**	**Notes**
[redacted]	4/9/2025	90-day	Neg, 4/8/2025	7/8/2025	Y	9/17/2025	***pt missed apt on 7/18 - left msg to resched***
	6/18/2025	90-day	Neg, 5/21/25	**8/21/2025**	Y	9/17/2025	PT overdue for labs - stated he has been really busy - sent another msg on 5/
	7/12/2025	90-day	Neg, 5/20/25	**8/20/2025**	Y	**9/17/2025**	left msg with PT to see how things are going - schedule 1m f.u
Patient Due this Mont							
Patient ID	**Last PrEP Refill**	**Rx Quantity**	**Last HIV Screen**	**Next HIV Scree**	**Action Item**	**Date**	**Notes**
[redacted]	**6/2/2025**	90-day	**Neg, 6/19/25**	**9/19/2025**	**y**	**9/16/2025**	**pt previously being tracked but was unresponsive - refilled meds this month**
	6/19/2025	90-day	Neg, 6/6/25	9/6/2025	**y**	9/18/2025	pt has an upcoming visit on 9/25 - PT will complete labs then
	7/23/2025	30-day	Neg, 6/26/25	9/26/2025	**y**	9/15/2025	completed visit on 8/27 -- per pt they will complete labs on 9/22/25
On-Track Patients							
[redacted]	7/1/2025	90-day	Neg, 7/25/25	10/25/2025	Y	9/2/2025	PT scheduled for next visit on 10/16
	7/13/2025	90-day	Neg, 7/25/25	**10/25/2025**	Y	7/25/2025	PT completed labs. All set till Oct
	7/26/2025	90-day	Neg, 7/29/25	**10/29/2025**	Y	7/31/2025	PT has a hx of being unresponsive - has not responded to schedule next visit
NEW PATIENTS							
September							
[redacted]	pending	pending	Neg, 7/9/25	10/9/2025	Y	9/18/2025	new pt interested in prep - has first apt scheduled for 9/19

PrEP Dashboard

- Built by Business Intelligence (BI) to capture all patients ever prescribed PrEP (pills, injections, generics, etc.)
- Provides a quantitative view of prescribing trends across time ranges
- Acts as a safety net to catch patients not on the PrEP tracker
- Critical for patients with inconsistent PrEP use (may drop off the tracker but reappear on the dashboard)
- Ensures no patient falls through the cracks and strengthens continuity of care
- The PrEP dashboard is cross-referenced with our PrEP Tracker twice a month

PrEP Dashboard

MOSES/WEITZMAN Health System

PrEP Dashboard

	All Providers	Selected Providers
Patients Who Received PrEP Ever	502	502
Patients Who Received PrEP in Past 12 Months	233	233
Patients Who Received PrEP in Past 6 Months	164	164
Patients Who Received PrEP in Past 3 Months	102	102

Patient ID	Age	Gender	Gender Identity	Sexual Orientation	Prescribing Provider	Prescribing Provider Site	Last Rx Name and Date	DoxyPEP Prescribed Date	Last HIV Screen	Last Syphilis Screen	Last Gonorrhea Urethal Cervical Screen	Last Gonorrhea Throat Screen	Last Gonorrhea Rectal Screen	Chlamydia Urethral Cervical Screen	Chlamydia Throat Screen	Chlamy Sc
	50	M	Male	Lesbian, gay or homosexual	Hackerson, Cecilia	CHC of Meriden	Descovy Date: 9/2/2025		Value: NR Date: 8/5/2025	Value: NR Date: 8/5/2025	Value: urine GC/CT neg Date: 8/5/2025	Value: Negative Date: 10/9/2024	Value: Negative Date: 10/9/2024	Value: urine GC/CT neg Date: 8/5/2025	Value: Negative Date: 10/9/2024	Value: Date:
	51	M	Male	Bisexual	Yetil, Deniz	CHC of Danbury	Descovy Date: 9/4/2025	9/4/2025	Value: Negative Date: 8/23/2025	Value: positive Date: 8/23/2025	Value: Negative Date: 8/23/2025	Value: Negative Date: 9/4/2025	Value: Negative Date: 9/4/2025	Value: Negative Date: 8/23/2025	Value: Negative Date: 9/4/2025	Value: Date:
	40	F	Female	Bisexual	Edelstein, Marlene	CHC of Meriden	Apretude Date: 9/9/2025		Value: NR Date: 9/4/2025	Value: Negative Date: 9/4/2025	Value: Negative Date: 9/4/2025	Value: Negative Date: 9/4/2025	Value: Negative Date: 9/4/2025	Value: Negative Date: 9/4/2025	Value: Negative Date: 9/4/2025	Value: Date:
	52	M	Unreported	Unreported	McIntosh, Jeannie	CHC of New Britain	Emtricitabine-Tenofovir DF Date: 9/4/2025		Value: NR Date: 3/21/2025	Value: negative Date: 7/22/2025	Value: urine GC/CT neg Date: 7/22/2025			Value: urine GC/CT neg Date: 7/22/2025		
	38	M	Unreported	Unreported	Melvin, Charles	CHC of Middletown	Emtricitabine-Tenofovir DF Date: 9/8/2025		Value: Not detected Date: 7/29/2025	Value: Negative Date: 7/29/2025	Value: Not detected Date: 7/29/2025	Value: ND Date: 7/29/2025	Value: ND Date: 7/29/2025	Value: Not detected Date: 7/29/2025	Value: ND Date: 7/29/2025	Val Date:
	62	M	Unreported	Unreported	Huddleston, Matthew	CHC of Middletown	Descovy Date: 9/4/2025	9/4/2025	Value: non-reactive Date: 9/4/2025							
	39	M	Male	Lesbian, gay or homosexual	Howe, Madeline	CHC of New London	Apretude Date: 9/10/2025		Value: Negative Date: 8/6/2025	Value: neg Date: 5/8/2025	Value: Negative Date: 7/21/2022	Value: neg Date: 7/25/2018	Value: Normal Date: 7/25/2018	Value: Negative Date: 7/21/2022		Value Date:
	34	M	Female-to-	Lesbian, gay or	Gellrich, Gabriella	Fifth Street Stamford	Truvada		Value: Negative	Value: Negative	Value: Negative	Value: Negative		Value: Negative	Value: Negative	

Parameters

Prescribing Provider

Adomako, Akua,Akre, Snehal,Allman

Last Prescription Name

Apretude,Cabotegravir ER,Descovy,D

Last Prescription Date between

9/1/2025

and

9/18/2025

Cross-Referencing Process

1. Pull data from PrEP dashboard
2. Cross-reference with PrEP tracker
3. Identify gaps – new or missing patients
4. Add to tracker for care oversight
5. Re-engage with the clinical team to ensure continuity of care

PrEP Initiative

Goal:

- Proactively reach out to patients eligible for PrEP using STI data and SOGI data

PrEP Eligibility Dashboard:

- Built by our BI department to track and connect with patients who may benefit from PrEP

Impact:

- Increases patient knowledge & education, even if they are not ready for PrEP yet
- Strengthens collaboration with providers who may prescribe PrEP less often
- Expands outreach efforts, ensuring we cast a wider net for patient care

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PrEP Eligibility Dashboard

MOSES/WEITZMAN Health System

PrEP Eligibility Dashboard

Patient ID	Current Age	Gender	Gender Identity	Sexual Orientation	PCP	PCP Site	PrEP Initiative	PrEP Discussion	Last Medical Visit Date	Next Medical Visit Date	Syphilis Result	Syphilis Result Date	Gonorrhea Urethral Result	Gonorrhea Urethral Result Date	Gonorrhea Throat Result	Gonorrhea Throat Result Date	Gonorrhea Rectal Result	Gonorrh Rectal Result D
	37.0	F	Female	Straight or heterosexual	Unknown Provider				9/10/2025	10/8/2025			Positive treated	6/20/2015				
	49.0	F	Female	Straight or heterosexual	Unknown Provider				9/10/2025		1:1	6/9/2023						
	19.0	F	Female	Straight or heterosexual	Unknown Provider				9/5/2025	11/6/2025			+Chlamydia	7/27/2024				
	15.0	M	Male	Bisexual	Unknown Provider				9/16/2025									
	30.0	M	Male	Straight or heterosexual	Unknown Provider				9/23/2025	12/2/2025			+chlamydia	5/21/2019				
	42.0	M	Male	Lesbian, gay or homosexual	Unknown Provider				9/19/2025	10/2/2025								
	31.0	F	Female	Straight or heterosexual	Unknown Provider				9/16/2025	10/7/2025			+chlamydia gc neg	5/1/2024				
	46.0	F	Female	Straight or heterosexual	Huddleston MD, Matthew-FP	CHC of Middletown			9/15/2025				Chlamydia detected	5/4/2021				
	68.0	M	Male	Lesbian, gay or homosexual	Huddleston MD, Matthew-FP	CHC of Middletown			9/15/2025	11/17/2025								
	68.0	M	Male	Lesbian, gay or homosexual	Huddleston MD, Matthew-FP	CHC of Middletown			9/15/2025									
	56.0	M	Male	Lesbian, gay or homosexual	Huddleston MD, Matthew-FP	CHC of Middletown			9/11/2025									
	29.0	F	Female	Straight or heterosexual	Huddleston MD, Matthew-FP	CHC of Middletown			9/9/2025	10/6/2025			+ve gonorrhea see notes	6/2/2017				
	74.0	M	Male	Lesbian, gay or homosexual	Huddleston MD, Matthew-FP	CHC of Middletown			9/22/2025	12/5/2025	Positive T. pallidum antibody, RPR nonreactive	7/31/2020						
	62.0	M	Male	Lesbian, gay or homosexual	Huddleston MD, Matthew-FP	CHC of Middletown			9/3/2025									
	47.0	F	Female	Straight or heterosexual	Huddleston MD, Matthew-FP	CHC of Middletown			9/17/2025				Detected	6/15/2017				
	31.0	M	Male	Straight or heterosexual	Huddleston MD, Matthew-FP	CHC of Middletown			9/9/2025				positive for chlamydia	3/18/2020				

Steps Forward

- Retain a strong relationship between the PrEP Navigators and clinical staff.
- Maintain PrEP Tracker up-to-date to ensure patient coordination of care and provider support is done in a timely-manner.
- Frequently attend staff education and trainings on PrEP and PrEP services.
- Weekly data pulls are conducted on potential patients for PrEP through our PrEP Initiative Dashboard.
- Monthly site visits for PrEP awareness and provider support with patients.
- Weekly Prevention Team meetings to discuss successes and challenges.

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Check out our CHC website for more information and contact information for each program and service!

https://www.centerforkeypopulations.com